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Select one class in each time frame by checking the corresponding box.

### Workshop Registration Wednesday, March 29, 2006

Mail copy of this registration form to: Dept. of Labor & Industries

Attn: Shari Purves-Reiter PO Box 44400

Olympia WA 98504-4400

OR FAX to: 360 902-5292 OR Call: 360 902-4733

3015 0102 0200 0202 0300 0302	Bidding, Estimating and the Bottom Line Financing your Business State Taxes – Sales, Use & B&O Hiring Employees – What you should know! Managing Claims to Control Your Industrial Insurance Costs New Contractor Overview	1 hour 25 Minutes
0102 0200 0202 0300 0302	Financing your Business State Taxes – Sales, Use & B&O Hiring Employees – What you should know! Managing Claims to Control Your Industrial Insurance Costs	1 hour 25 Minutes
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0200 0202 0300 0302	State Taxes – Sales, Use & B&O Hiring Employees – What you should know! Managing Claims to Control Your Industrial Insurance Costs	1 hour 25 Minutes
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0300 0302	Managing Claims to Control Your Industrial Insurance Costs	
0302		
	New Contractor Overview	
3015		
3015		
	Bidding, Estimating and the Bottom Line	
0102	Accident Prevention / Safety	1 Hour 25 Minutes
0200	State Taxes - Sales, Use & B&O	
0202	Plumbing Contractors – Certification Requirements*	
0300		
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3015	How do I Protect Myself and My Business?	
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	How to Hire and Find Good Employees	
0300	Overtime, Breaks and Payroll Deductions	
0300 0302	Overtime, Breaks and Payroll Deductions Risk Management	
0300 0302 3015	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know!	1 Hour 25 Minutes
0300 0302 3015 0102	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability	1 Hour 25 Minutes
0300 0302 3015 0102 0200	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning	1 Hour 25 Minutes
0300 0302 3015 0102 0200 0202	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning How to Hire and Find Good Employees	1 Hour 25 Minutes
0300 0302 3015 0102 0200	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning	1 Hour 25 Minutes
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3015 0102 0200 0202 0300	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning How to Hire and Find Good Employees Tips on Handling the Difficult Customer	1 Hour 25 Minutes
3015 0102 0200 0202 0300	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning How to Hire and Find Good Employees Tips on Handling the Difficult Customer	
0300 0302 3015 0102 0200 0202 0300 0302	Overtime, Breaks and Payroll Deductions Risk Management  Construction Contracts – What you should know! Hiring an Independent Contractor / Prime Contractor Liability The Essentials of Small Business Planning How to Hire and Find Good Employees Tips on Handling the Difficult Customer Asbestos Overview	1 Hour 25 Minutes  1 Hour
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	3015 0102 0200 0202 0300 0302 Lunch – on your 3015 0102 0200	0300 Everything You Wanted to Know About Your L&I Account 0302 New Contractor Overview  3015 How do I Protect Myself and My Business? 0102 Accident Prevention / Safety 0200 Saving Money on Unemployment Premiums 0202 Electrical Licensing 101 * 0300 Get Money Back from L&I – Say It's So! 0302 Lead in Construction Overview – CTED and L&I  Lunch – on your own  3015 Construction Contracts – What you should know! 0102 What Safety Rules Apply to my Business

## **Free Training for Construction Contractors**



Where: Wenatchee Valley College 1300 Fifth Street Wenatchee. Wa 98801

When: March 29, 2006, 8:00 AM – 5:00 PM Check-in and networking begins at 7:30 AM

What are recent workshop attendees saying about the Contractor Training Days.....

- "I really enjoyed the workshop! Great learning opportunity and great instructors!"
- "As a new practitioner in this area, the presentation and handouts were excellent and very informative"
- "Thank you for this "free" opportunity to learn more and help our business"

Don't miss out on this great training event! Fax in your registration today!

#### **Course Descriptions and Presenters**

**Prevailing Wage (***Experienced contractor***) –** Intents and affidavits on line, completing and filing. Scopes of work and prevailing wage rates – where to find them and how they are set. Certified payroll and other information you need to know when working on a public works project. Presented by Cindy Hanson, Prevailing Wage Agent with Labor and Industries

Everything You wanted to know about your L&I Account (New contractor) - Learn what happens when you open your L&I account. What are risk classes and how are they assigned? Learn how rates are set and adjusted; how claims affect rates; what you can do to control your company's rates; and about the processes for filing your quarterly premium reports. Presented by Faye Lee, Policy Management Supervisor, a 15 year L&I veteran and Diane Doherty, Risk Manager, L&I.

Get Money Back from L&I – Say It's So! (Experienced contractor) - Yes, you can control and reduce your workers' compensation costs, and even get money back through the Retrospective Rating program! Learn tips and tools for your success, including hiring and training the right people for the right jobs; maintaining your accident prevention and safety plans; and appropriate and timely responses after an injury occurs. Find out about benefits, requirements and enrollment options for the Retro program. Presented by Suzanne Schmidt, Retro Program Manager of Inland Pacific Chapter of ABC, and Diane Doherty, Risk Manager with 19 years experience.

Managing Claims to Control Your Industrial Insurance Costs (*All contractors*) – Overview of the industrial insurance claims process for the new employer. We will help you understand your rights and responsibilities to protect workers from injury and what the processes are when an employee is hurt. "Light duty" and "return to work" opportunities, communicating with and getting the proper information to the claims manager and protest timelines and information. Presented by: Gail Richardson, and Gayleen Lake, Claims Unit Supervisors, Labor & Industries.

**New Contractor Overview (***New contractor***) –** Information on how to protect your contractor registration status: Model disclosure requirements, advertising as a contractor, exemptions, fraud reporting and violations. Presented by Dennis Yonker, Contractor Registration Technical Specialist at L&I.

Overtime, Breaks and Payroll Deductions (*Contractors with employees*) – Payment of minimum wage and overtime for hourly, piece rate and other payment methods. Exceptions from overtime, basic worker rights and an overview of the new provision in the Industrial Welfare Act on meal and rest periods for construction companies. Presented by Veronica Gottschalk, Industrial Relations Agent with Labor and Industries.

Asbestos Overview (All contractors) – Asbestos has been used in over 3,000 building materials and may be a hazard during renovation or demolition work in any existing structure. We will review state requirements for evaluating asbestos hazards and contractor responsibilities for proper handling of asbestos in their workplace and providing reference tools. Presented by John Stebbins, Industrial Hygienist, a 6-year L&I veteran.

Saving Money on Your Unemployment Insurance Costs (Contractors with employees) – Rules and reporting requirements for businesses in Washington state that operate with Washington employees. Overview of how the Unemployment Insurance System works and how laid off workers effect UPI rates assigned and recent changes to the Unemployment Insurance Tax law. Presented by Kathy Loebsack, Tax Specialist, Employment Security.

What Safety Rules Apply to my Business? (*All contractors*) – Overview of Chapter 296-155 WAC – Safety Standards for construction work, resources, tools and related standards. Presented by Robert Tugwell, Labor and Industries Safety Consultant.

Accident Prevention Plans / Safety (*All contractors*) – Learn how a viable and comprehensive accident prevention / safety program save you money. Tools to develop or fine-tune your accident prevention program and ideas to develop a "Safety Culture" in your workplace. Presented by Robert Tugwell, L&I, Safety Consultant.

#### Course Descriptions and Presenters, continued

Hiring "Independent Contractors" in Washington State / Prime Contractor Liability (All contractors) – Learn your requirements and responsibilities when hiring "independent contractors". This course will help you understand when you must meet safety standards, pay workers' compensation premiums, meet wage & hour requirements and pay unemployment insurance. You will also learn about potential liabilities for your Sub-Contractors Workers Compensation premiums. Presented by Doric Olson of Labor and Industries and a team of experts from L&I and Employment Security.

\*Plumbing Contractors – What You Need to Know (*All contractors*) – Proof of hours, what are the employer requirements, common causes that generate an audit and what is the difference between a trainee and an apprentice. Presented by Bruce Springer, Plumbing Technical Specialist, a 28 year journeyman plumber and 4 year veteran of Labor and Industries. (Plumber CEU course)

\* Electrical Licensing 101 (All contractors) – What electrical work can a general contractor perform and when must electrical work be subcontracted. What is "Grand fathering"? How do you file complaints? Presented by Faith Jeffery, Electrical Licensing Supervisor. (Plumber CEU course)

State Taxes and the General Contractor (*All contractors*) – Get your questions answered about use taxes, B&O filing and other useful information from the Department of Revenue. Presented by Linda Miller-Baldwin, Tax Payer Information Specialist with DOR's Taxpayer Education Section.

The Essentials of Small Business Planning (New contractors) – Practical approaches to small business planning and the importance of a business plan. Information will include key elements of a quality business plan and low or no-cost small business resources to assist you to start, run and grow your construction business. Presented by Ted Schinzel, Assistant District Direction, US Small Business Administration

**Effective Marketing for Contractors (***All contractors***)** – Learn the differences between "marketing" and "advertising"; communication skills for the business owner; how to develop a business identity and use it effectively in advertising; and the advantages and disadvantages of the various forms of advertising. Presented by Jan Rohila, Education Program Director for Building Industry Association of Washington.

**Bidding, Estimating and the Bottom line** (*New contractors*) - The crucial skills of bidding and estimating – know all the costs to make an accurate bid that will cover labor, supplies, taxes etc., to ensure you have a profit built into each bid. Presented by Ray Gilbride, President of the National Subcontractors Association with over 20 years construction industry experience.

Construction Contracts – What You Should Know! (All contractors) – Learn the benefits and advantages of using written contracts, the necessary and optional provisions and clauses building and remodeling contracts require and when and how to seek legal help. Presented by Sage Linn, Attorney with LinvilleUrsich, PLLC.

**Noise and Hearing Loss Prevention** (*All contractors*) – Protect your employees from hearing loss with this information to help identify noise related hazards and tools to protect your employees. Presented by John Stebbins, WISHA Technical Specialist for Noise/Asbestos, and 7-year L&I Safety veteran.

**Tips on Handling the Difficult Customer** (*All contractors*) – A discussion of common customer service issues, including common customer complaints received at the Better Business Bureau and tips on handling the difficult customer. Presented by Marsha Costin, Director of Operations, BBB.

How do I Protect Myself and My Business? (All contractors) – Why you should or should not form a corporation, an LLC, a sole proprietorship. Get tips and information on protecting yourself and your business from liability and the tax consequences. Also learn how and when to limit competition by using non-compete and non-disclosure agreements in your business. Presented by David Linville, attorney with Linville Ursich PLLC.

Lead in Construction Overview – CTED and L&I (All contractors) – Learn about the WISHA worker protection requirements associated with lead and CTED Lead-based paint training and certification program. Presented by Cheryl Christian, Industrial Hygienist from Department of Labor and Industries, WISHA Policy and Technical Services and Michael Bergman of CTED (Community Trade and Economic Dev).

Hiring Employees – What you should know (Contractors with employees) – Learn what pre-employment questions you can ask a prospective employee, how to find and retain great employees and get an overview of civil rights laws. Presented by San Juanita Soto, Special Assistant, WA. State Human Rights Commission.

How to Hire and Find Good Employees (All contractors): Learn what resources are available to help find, screen, and hire new employees. Presented by Employment Securities, WorkSource

Risk Management (All Contractors) - Controlling your workers' compensation costs involves many aspects of your business, from hiring and training the right people for the right jobs, to your accident prevention and safety plans, and appropriate and timely responses after an injury occurs. Presented by Diane Doherty, Risk Manager, Labor and Industries.

**Financing your Business** – A business loan briefing – Get your business loan questions answered. Learn what lenders look for, what resources and financing programs are available, and how best to proceed. Lean why a business plan can help you get funding. Presented by Ted Schinzel, Assistant District Direction, US Small Business Administration

Department of Labor and Industries Specialty Compliance Services Attn: Shari Purves-Reiter

PO Box 44400

Olympia WA 98504-4400



# Free Training for Construction Contractors March 29, 2006 Wenatchee, Washington

- Want to learn how to save money on Workers Compensation premiums or your Unemployment Premiums?
- Do you need to **update** your Accident Prevention plan?
- Would you like to learn how to avoid common customer complaints?
- Do you have a written Business Plan?
- Have you ever wondered whether or not you should **incorporate your business**?

Then this **Free** training event is for you. All of the experts that can answer these questions and many more have been gathered together to bring you **Construction Contractor Training Day**. Twenty-Six different classes on everything from marketing your business to safety training to customer service issues.

The course has been approved for Plumbing Continuing Education Credit – see our website for details and CEU fee. <a href="http://www.lni.wa.gov/TradesLicensing/Plumbing/TestCert/ContEd/">http://www.lni.wa.gov/TradesLicensing/Plumbing/TestCert/ContEd/</a> OR call 360 902-4666.